

How to Setup Kobe Univ. Email Account

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I. Student Account Activation

Please visit the following page to setup your account. You need to access this site via VPN connection.

https://www.istc.kobe-u.ac.jp/services/StandardService/Account/manual/manual_en/

Notes:

- ▶ You can set forwarding email addresses (see step 5 in the manual of above link). In this way, you can always forward emails to your Kobe Univ. Email Account (email address) to your private one.
- ▶ How to establish VPN: <https://www.b.kobe-u.ac.jp/8891/>

II. Email Setup

1. Supported Email Applications

Protocol	OS	Application
POP	Mac OS	Thunderbird (recommended) Mail app 12.1
	Windows 8.1/10	Thunderbird (recommended) Microsoft Outlook 2016 (Outlook 2010, Outlook 2013) Windows10 Becky! Internet Mail 2
IMAP	Mac OS	Thunderbird (recommended) Mail.app 12.1
	Windows 8.1/10	Thunderbird (recommended), Windows10

2. Email Setup

- ▶ Mail account: Kobe Univ. Email Account (xxxxx@stu.kobe-u.ac.jp) and its password
- ▶ Server settings

Mail server	mail.kobe-u.ac.jp		
	In case of POP	Use SSL	SSL port number: 995
	In case of IMAP	Use SSL	SSL port number: 995
Outgoing server (SMTP server)	smtp.kobe-u.ac.jp		
	Authentication	SMTP-AUTH (must, or CRAM-MD5, DIGEST-MD5) Use SSL	SSL port number 465

If you are familiar with Japanese, you may refer to the below page:

<https://www.istc.kobe-u.ac.jp/services/StandardService/PersonalMail/mailers/>

For inquiry regarding the account, ID, and the password, please contact **Information Science and Technology Center:**

Telephone: 078-803-5370

E-mail: ipcenter@kobe-u.ac.jp

URL: <http://www.istc.kobe-u.ac.jp>

