

# How to establish VPN connection to Kobe University

Last update: 3/14/2022

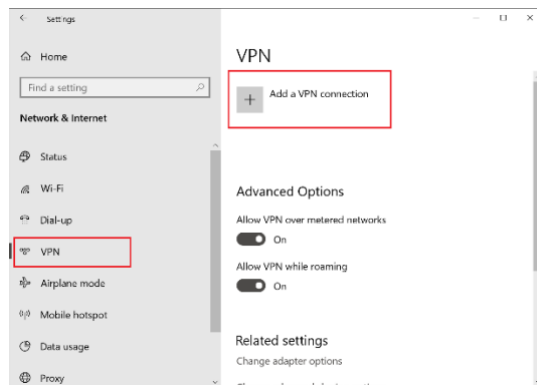
*When you need to access high security data or key articles that Kobe University has contract with, you need Virtual Private Network (VPN) connection.*

*Note: After accessing such info, please 'disconnect' since the number of connections is limited.*

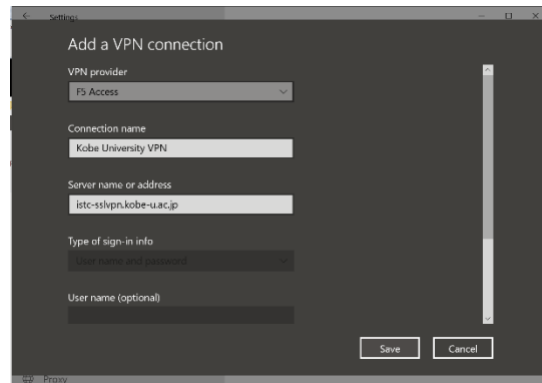
## 1 Steps for Windows 10 or later users

### 1.1 Setup

1. Install 'F5 Access' from the official Microsoft Store (<https://www.microsoft.com/en-us/store/apps>).
2. 'Start' – 'Settings' – 'Network & Internet' – 'VPN'

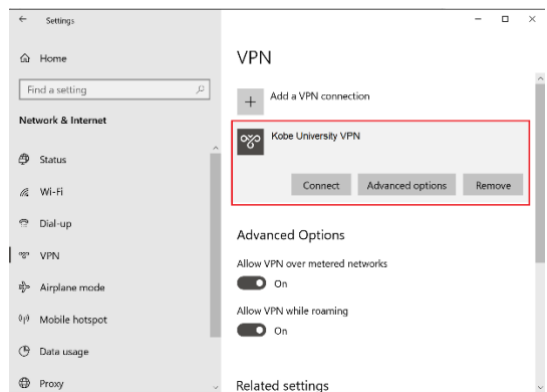
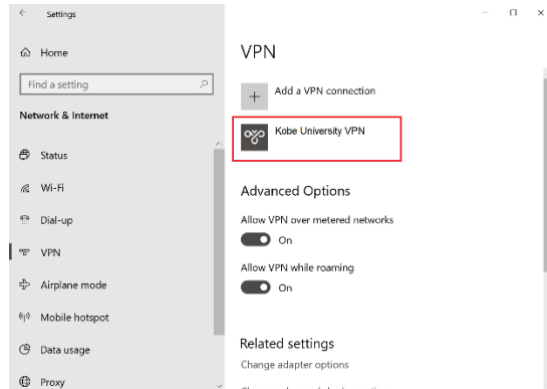


3. Select 'Add a VPN connection'.
  - Select 'F5 Access' from the dropdown in 'VPN provider'
  - Input your connection name (whatever you like)
  - Input the server name as: **istc-vpn21.kobe-u.ac.jp**
  - Select 'Save'

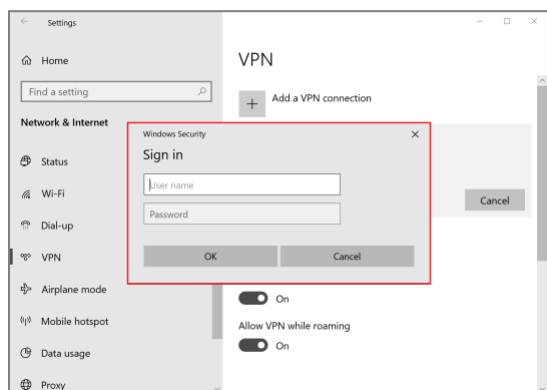


## 1.2 VPN connection (when you connect and disconnect)

1. Connect to the Internet through the internet provider service.
2. **'Start' – 'Settings' – 'Network & Internet' – 'VPN'**.
3. Click your connection name (what you named above) under **'VPN'** and select **'Connect'**.



4. Input your Kobe University account ID and password.



5. When you finish using high security information service, disconnect:  
**'Start' – 'Settings' – 'Network & Internet' – 'VPN'**  
Click your connection name under **'VPN'** and select **'Disconnect'**

## 2 Steps for Macintosh Users

### 2.1 Setup

1. Install 'F5 Access' from the **Mac App Store**.
2. Click 'Finder' – 'Applications' – Double Click 'F5 Access'.
3. Click 'Agree' of **F5 Access Privacy Policy**.



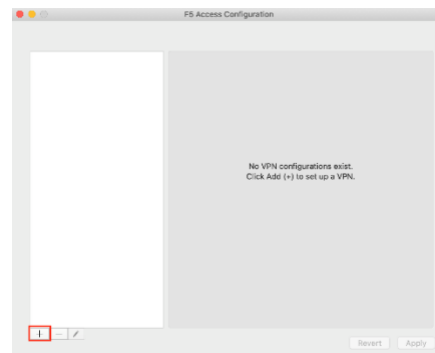
F5Access



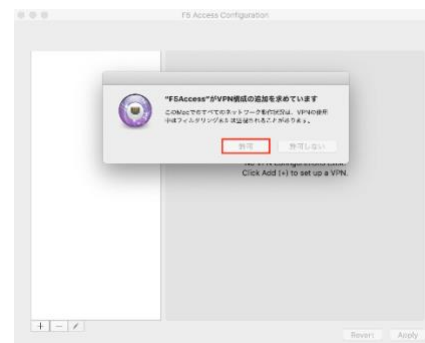
4. Click 'F5 Access' in the menu bar – 'Manage VPN Configurations'.



5. Click '+'.



6. Click '許可' (Approve) .

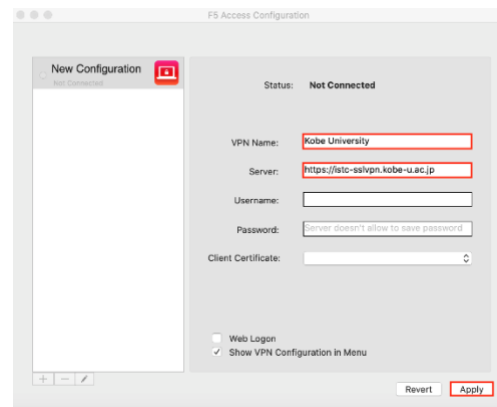


7. • Input

**VPN Name: Kobe University**

**Server: <https://istc-vpn21.kobe-u.ac.jp>**

• Click 'Apply'.



## 2.2 VPN connection (when you connect and disconnect)

1. Connect to the Internet through the internet provider service.
2. Click 'F5 Access' in the menu bar –  
'Connect to Kobe University'.

(In the case 'F5 Access' is not shown in the menu bar) Click 'Finder' – 'Applications' – double click 'F5 Access' – click 'Connect to Kobe University'.

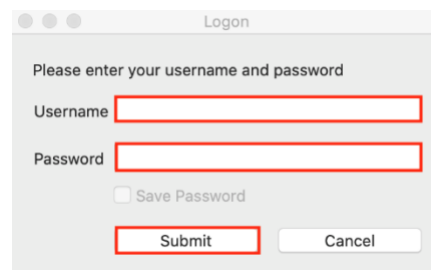


3. • Input

**Username: (Your Kobe University account ID)**

**Password: (Your Kobe University account password)**

- Click 'Submit'.



4. Connected to VPN  
(○ on the left side of 'F5 Access' turns green.)



5. (When you finish using high security information service) Click 'F5 Access' in the menu bar – 'Disconnect from Kobe University'.

(○ on the left side of 'F5 Access' turns yellow and then gray.)



## 3 More information

There is more information on the Information Science and Technology Center of Kobe University, including client applications that help establish VPN connection: <http://www.istc.kobe-u.ac.jp/services/StandardService/VPN> (in Japanese). If you have problems with the setup above, please visit the site and get someone who can read Japanese for help.

